Transit Operations Committee
Proposed Agenda
Wednesday, October 14, 2026

I. Call to Order

II. Approval of the Agenda for October 14, 2026

III. Approval of the Meeting Minutes for August 19, 2026

IV. September 2025 Service Adjustments - Action Item

V. Public Transportation Agency Safety (PTAS) Plan - Action Item

VI. Title VI 2026 Program Update - Action Item

GTEA GEORGIA TRANSPORTATION EFFICIENCY AUTHORITY

September 2025 Service Adjustments

Gail Franklin
Chief Transit Officer
October 2026

September 15, 2025, Service Adjustments

Background

1. As discussed at the August Board meeting, Redefining the Ride (RtR) launched temporary adjustments in September 2025 to address routes where there were more passengers than seats (10 routes)
2. The current GTEA Federal Title VI Program (which prohibits discrimination in order to receive Federal funding) requires compliance analysis for this type of service adjustment (25% change in route revenue hours)

Change

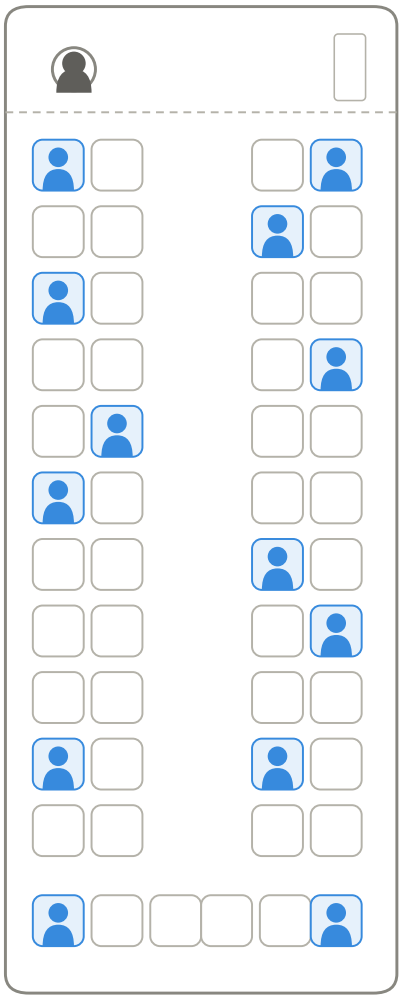
1. Federal Transit Administration (FTA) allows temporary service adjustments < 12 months, then formal adoption is required
2. The adjustments responded to trip concerns of more passengers than seats for riders in DeKalb, Gwinnett, Rockdale and Henry counties
3. Federal Title VI compliance analysis found no disparate impact or disproportionate burden
4. GTEA completed 30 day required comment period

Recommendation

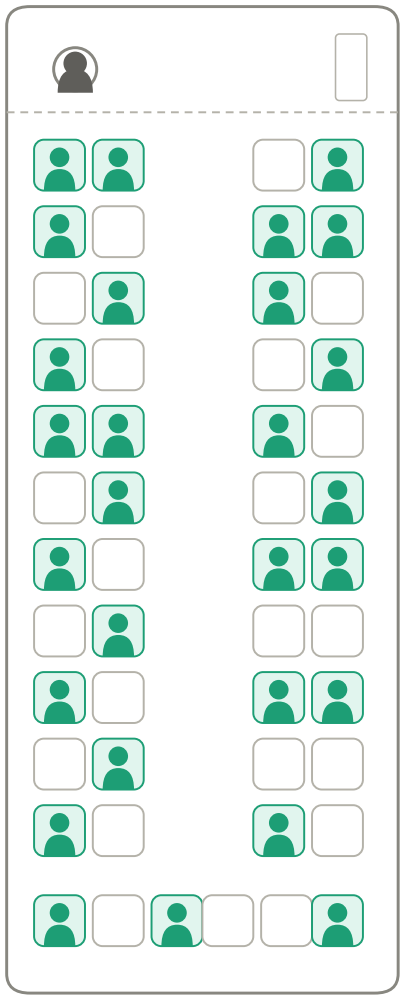
✓ Committee recommendation for Board permanent adoption of the temporary September 15, 2025, service adjustments

Utilization Pre and Post RtR

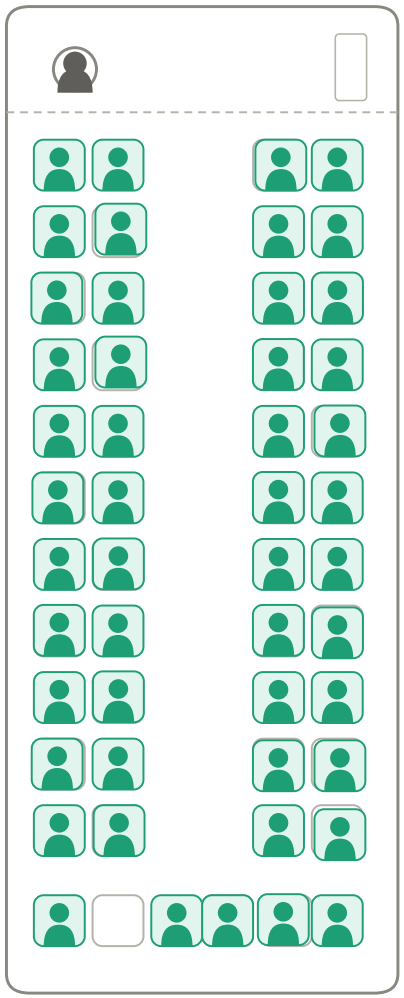
Systemwide Average
Pre-RtR 25%



Systemwide Average
Post-RtR 49%



I-75 South's Route 430, 3:00PM
Average Utilization 98%

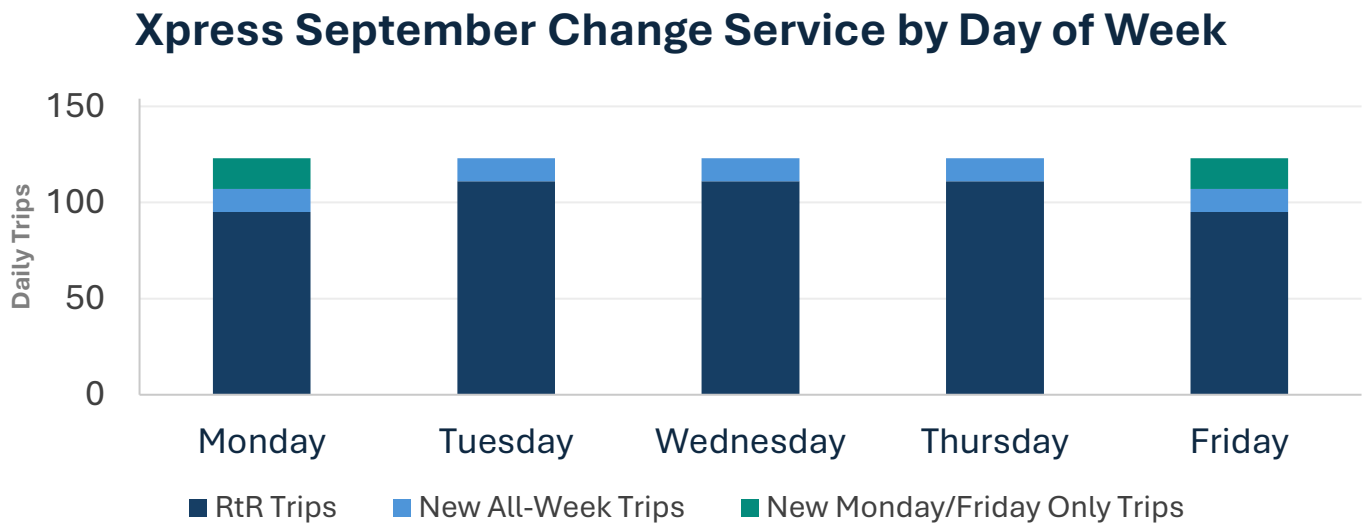






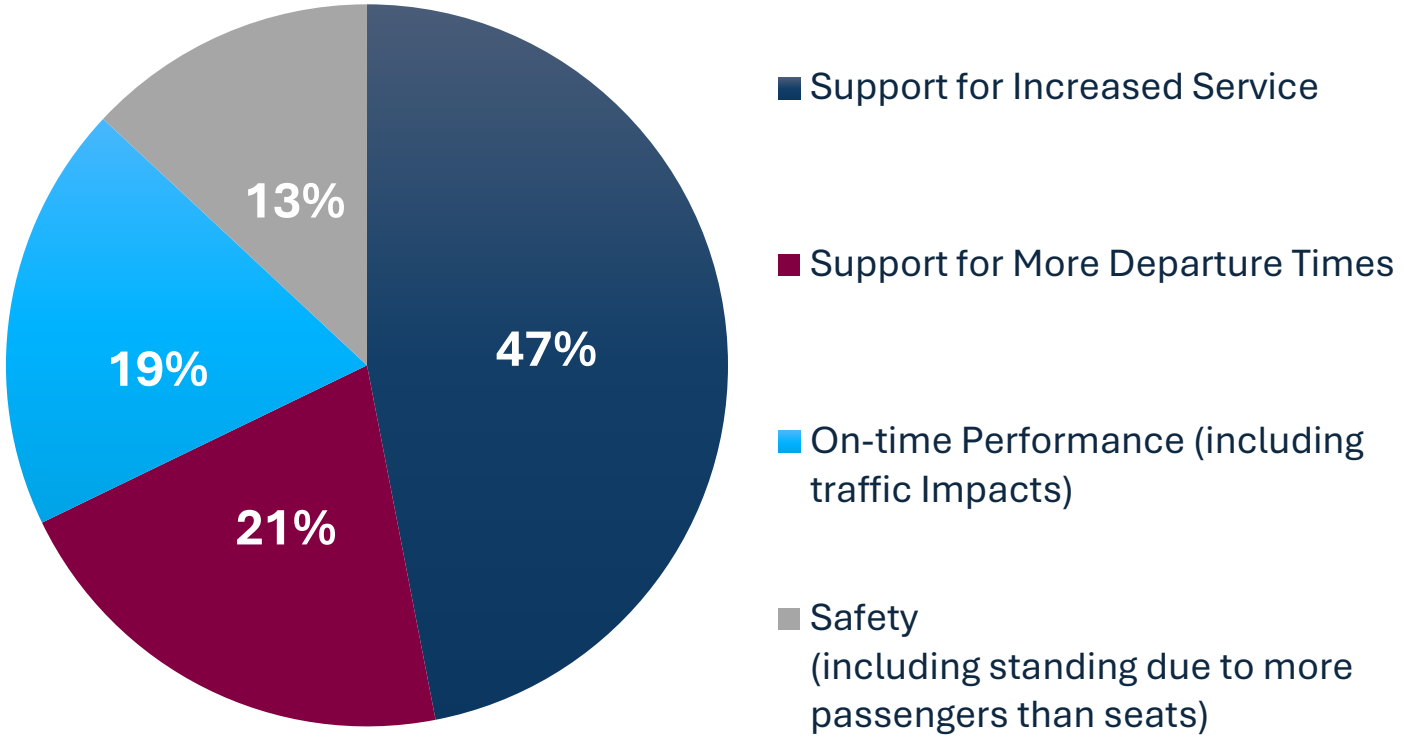
Service Adjustment Details

- 92 weekly trips added systemwide -- adjustments made in 7 out of 8 corridors
- Of the overall 18% increase in daily trips/seats, to respond to customer comments and to improve safety:
  - 12% addressed more passengers than seats (MPTS) and related safety purposes
  - 6% provided consistent Monday/Friday schedules
- Changes are compliant with Title VI and did not create a disparate impact or disproportionate burden



Public Comment Period

- 30-day public comment period from 9/1/2026 - 9/30/2026
- Public hearing held on 9/23/2026 (in-person/virtual)
- **51 comments received** during 30-day public comment period:



Action Item



Proposed Action

Committee recommendation for Board permanent adoption of the temporary September 15, 2025, service adjustments.

GTEA GEORGIA TRANSPORTATION EFFICIENCY AUTHORITY

Public Transportation Agency Safety (PTAS) Plan

Gail Franklin
Chief of Transit Operations
October 14, 2026

Approval of FY 27 PTAS Plan

Background

1. FTA requires transit operators to maintain a Public Transportation Agency Safety (PTAS) Plan if receiving Federal Section 5307 Urbanized Area Formula grant funds
2. FTA's updated guidelines, require risk reduction and safety targets for the upcoming year
3. Targets include fatalities, major safety events, injuries, and system reliability

Change

For FY27 PTAS Plan:

1. Report performance and update FTA safety targets for FY27
2. Recalculate targets based on a three-year rolling average of historical data
3. Include new agency organization chart and Safety Committee members

Recommendation

✓ Committee recommendation for Board approval of the **2027 Xpress Public Transportation Agency Safety Plan**

PTAS Plan Safety Performance & 2027 Targets

Measure	FY2024	FY2025	FY2026	2027 Target
SAFETY OUTCOMES *Total count, fiscal year*				
Fatalities *A death confirmed within 30 days of a transit safety or security event*	1	0	0	**0**
Injuries *Bodily harm to 1+ persons requiring immediate transport from the scene for medical care*	1	0	0	**1**
Major Events *Any fatality, transported injury, life-safety evacuation, $25K+ damage, or collision tow-away*	1	2	0	**1**
SERVICE RELIABILITY *Miles in 1,000s*				
Service Miles Change *(context)* *Year-over-year change in vehicle revenue miles*	—	↓51k	↓379k	—
System Reliability *Average miles between major mechanical failures*	38k	25k	11k	**18k**

Targets Set Annually · **Rates per Mile:** each total also tracked per vehicle revenue mile

ACTION ITEM



Proposed Action

Committee recommendation for Board approval of the 2027 Xpress Public Transportation Agency Safety Plan

GTEA GEORGIA TRANSPORTATION EFFICIENCY AUTHORITY

Title VI 2026 Program Update

Starr Pettis

Compliance & Subrecipient Program Manager

October 14, 2026

Title VI Program Adoption

Background

1. As a recipient of Federal funds, GTEA must comply with the Federal Title VI Program (which prohibits discrimination in order to receive Federal funding) and adopt an updated Title VI Program every 3 years
2. The Title VI Program was last updated by the ATL on October 5, 2023

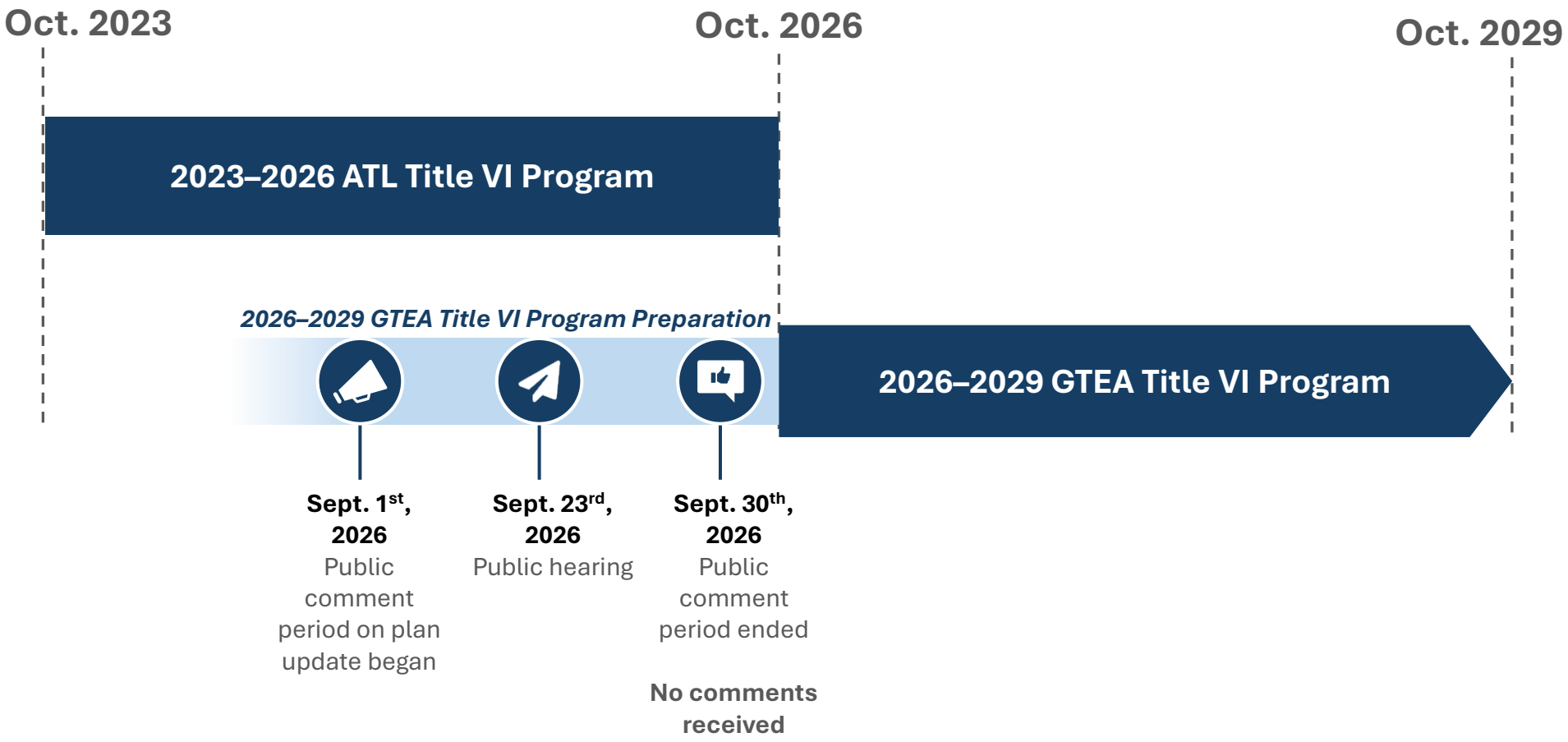
Change

1. GTEA Title VI Program ensures that the Authority provides fair and equal access to our programs and transit services (Xpress and vanpool) without discrimination
2. GTEA Board adoption of the Title VI Program is required by federal law to enable the continued use of FTA grants

Recommendation

✓ Staff recommends board adoption of the GTEA Title VI Program

Timeline for Update of the 3-Year Title VI Program



GTEA Has Satisfied Title VI Program Requirements

Requirement	Status
Notice to the Public	✓
Complaint Forms and Procedures	✓
Public Participation Plan	✓
Limited English Proficient (LEP) Access Plan	✓
Xpress Service Compliance Monitoring	✓
Subrecipient Compliance Monitoring	✓

GTEA's Title VI program is put into practice daily throughout our operations and administration



Xpress service change **monitoring prevents disparate impacts** on low-income and minority populations



Advance notices via email, website, and newspapers **promote informed participation** in public meetings



Language Line access at Board meetings for **meaningful participation for limited English** proficient individuals



Website translation tools **provide multilingual access** to GTEA and Xpress service information



Availability of materials in multiple languages, large print, and braille for **equitable access to information**



Oversight of funding recipients to validate **awards are used fairly and without discrimination**

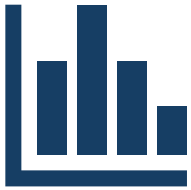
Updates Included GTEA's Next Title VI Program



Updated demographic data for GTEA jurisdictional area to reflect changes from the 2020 Census



Added documentation from completed equity analyses for Redefine the Ride service change



Updated the definition of a "major service change" to align with new service levels

ACTION ITEM

COMMITTEE
ACTION ITEM

Proposed Action

Request Board Action on the resolution to approve the updated GTEA's Title VI Program